Building Momentum through Community Outreach

StAAT

Stanislaus Advocacy Action Team

# Training Agenda



- Welcome
- Training Objectives
- Community Outreach Methods
- Preparing and Presenting
  - Strategies for Success
  - Presentation Logistics
  - Additional References

#### Welcome!

- MAN

- Introductions
  - Name
  - Biggest Fear
  - Presentation Experience/Comfort Level
- Housekeeping
  - Silence cell phones
  - Restrooms
  - Emergency exits
- Questions and Answers



## **Training Objectives**

# MA AND

#### Training participants will...

- Have a basic understanding of four primary methods of community outreach
- Be able to identify five key strategies for planning and conducting an effective community outreach presentation
- Understand the logistical details to address when scheduling a presentation to a community group

# Types of Community Outreach

-MAN

Personal – Greater Impact

More

Face to Face Meetings Educational
Presentations and
Forums

Tabling or Leafleting Events Mass Media and Social Networking

More People – Greater Reach

To select a tool, consider this...

- What's the goal?
- Who's the target?
- How can we reach the target?
- What are the barriers?
- Can we do it?

To develop community support and recruit partners...

# **Preparing and Presenting**

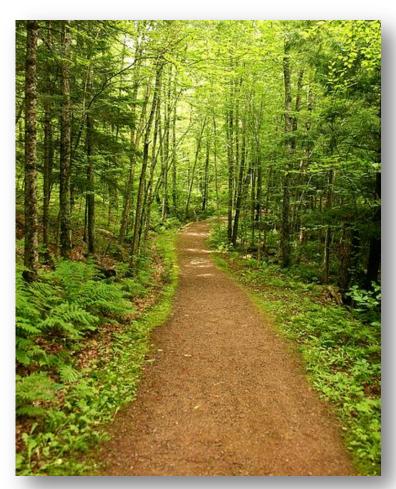
# - MANA

#### Prepare

- Set the outreach goal(s)
- Identify the target audience

#### Present

- Make it matter
- Engage the audience
- Call for action



### Set the Outreach Goals

- What do you want to accomplish?
- What do you want to be different?
- What do you want to see happen afterwards?

- Examples
  - Raise awareness about a problem or issue
  - Generate support for a solution and tap into a group's power of influence
  - Recruit active volunteers and partners
  - Start a ripple effect of spreading the message

### Identify the Target Audience

- MARINA

- Who has the power to affect change?
- Who cares or should care about the issue?
- Who knows about the issue or a solution?
- Is the target audience accessible?

- Examples
  - Health Coalitions
  - Neighborhood Associations
  - Key opinion leaders
  - Decision makers

#### Make it Matter



#### Research the coalition in advance

- Mission, goals and priorities
- Issues, barriers or political pitfalls
- Membership size and makeup
- Basic organizational structure (sub-committees, action teams, etc.)
- Build a bridge to connect issues
  - How would your goal support their mission?
  - What resources offer mutual benefit?
  - Are there opportunities to strengthen membership through collaboration?

### **Engage the Audience**

- Make it personal
  - share a story or visual about why you care
- Plant passion
  - be expressive and speak from the heart
- Start early
  - work to win the audience as they come in
- Stay warm
  - happy body language and big smiles
- Be yourself
  - don't limit yourself to the slides
- Keep it simple
  - stick to the main points





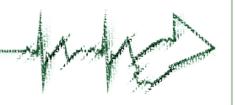
#### **Call for Action**

- What can the audience do
  - Today!
  - Tomorrow...
  - Next Month?



- Establish specific next steps
  - Sign a letter or adopt a resolution of support
  - Identify opportunities for other presentations
  - Extend an invitation to a scheduled campaign event
- Make things easy with templates and technical assistance
- Follow-up on next steps





### **Presentation Logistics**

# - MARINA

- Get the Details
  - When and where?
  - How much time?
  - How many people?
  - What type of room setup and equipment?
    - Equipment, sound, screen, projector...
- Ask for Advice (from the coalition coordinator)
  - What type of presentation and handouts are preferred?
  - How formal is the group?
- If you want to collect information, bring a sign-up sheet

### **Presentation Pitfalls**

# - Mary Mary

- Technology Terrors
  - Never rely on another facility's internet connection
  - PowerPoint slides may look different on different computers
  - Small rooms don't work well for projectors and screens
  - Always have some sort of handout in case the computer gods hate you
- Follies and Flexibility
  - Agendas may change (or not even exist)
  - Other speakers may run over time limits
- Things may go wrong. Just have fun, share your message and make friends. What's the worst that could happen?



#### **Additional References**



- Skills Workshop
  - www.skillsworkshop.net
- "Why Bad Presentations Happen to Good Causes"
   Andy Goodman and Cause Communications
  - www.thegoodmancenter.com/Uploads/PDF/
     Why\_Bad\_Presentations\_Happen\_to\_Good\_Causes.pdf
- "How to Engage Your Audience and Keep Them with You"
   James Helmer, Oral Communication Center, Hamilton College
  - academics.hamilton.edu/occ/engagingyouraudience.pdf

# Thank You!

Questions?

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